Coventry City Council
Childrens Services

<table>
<thead>
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<th>Achievements to celebrate/share: (e.g., project milestones, examples of promising practice)</th>
<th>Something I need support from colleagues on:</th>
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<td>School Nursing Service working in partnership with Council’s One Body One Life Service targeting OBOL provision in schools shortly after NCMP programme</td>
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<th>Key actions planned for the following quarter: (e.g. events, new projects)</th>
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<td>School Nursing service experiencing challenges in relation to schools sharing school roll data (awareness of GDPR)</td>
<td>Continuing the procurement of the new Family Health &amp; Lifestyles Service for Coventry</td>
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Achievements to celebrate/share:
(e.g., project milestones, examples of promising practice)

- Reduction in complaints over the years (possibly due to increased public awareness of the NCMP programme)
- Phone calls to parents after sessions in schools

Something I need support from colleagues on:

- More admin support with the process
- Funding for reintroduction of local leaflet
- Development of more local initiatives particularly in the most deprived areas
- Add centile chart to parent letter

Major concerns/risks:

- NCMP database – schools disappearing from the HSCIC site.
- Site sometimes crashes.
- Connectivity in schools/SECA scales 287 are not fit for purpose in schools
- Need more services to refer to and a variety of services -1-1/group activity/services close to home/in schools using a whole family approach.
- Are the centile charts fit for purpose with the cohort of children in the area e.g. ethnicity?
- Phone calls are very time consuming - consider staff using professional judgement whether to telephone
- ?Year 6 the best year to measure children
- Introduction of the use of the BMI has increased the referral rate
- Process has reduced opportunity for use of professional judgement

Key actions planned for the following quarter:
(e.g. events, new projects)

- Pop up presentations in clinics and schools